

The company **DFK Cab, s.r.o.** is a young, dynamically developing company with a friendly approach to customers. **It deals with production of trucks for forklifts.** The product portfolio has been expanded by the rapidly evolving cabin sector to UTV offroad vehicles.



Situation

At present, it manufactures all-metal safety cabins, polycarbonate cabins and PVC cabins for most of the forklift trucks and UTV vehicles, both for standard carts and atypical designs.

The company has quality management system according to ISO 9001 and has CE certificates for all its products.



Default status

There was no comprehensive information system in the company, all the agenda was conducted in MS applications (Word, Excel, ...), and the Pohoda information system was used for accounting.



Implementation goals

- Cover all customer processes in the company with an emphasis on warehouse management.
- Possibility of gradual expansion of the information system according to current company requirements.
- Identify and record actual times of operations to achieve the smallest deviations between planned and actual value.
- Ensure accurate deliveries to the supplier (meeting the delivery date, volume and quality of delivery, ...) according to schedule to avoid fines from customers for failure to comply with conditions.



myGEM solution

The myGEM system has been implemented to manage the implementation processes in the company. Interconnection with the external information system SOLIDWORKS was provided for the import of BOMs and the storage of the necessary documents for the BOMs. In addition, mobile terminals have been implemented using barcodes to ensure warehouse management evidence and faster and more accurate expeditions. Thanks to employee time tracking for individual operations, production management and planning has improved. Special requirements such as bulk functions for speeding up work are completed (in one step, multiple functions are performed). An easy orders evaluation is done through sales reports and other clear analyzes.

The following modules are used:
Logistics – Sales, Logistics – Purchase, Technical Preparation of the Production, Production Planning and Management, Records of the Production, Mobile Terminals, Paperless production (valid drawings electronically at the workplace, logging out operations, ...)





Schedule of work

Diagnosis of processes requirements, solution design, implementation and training, processing the procedures for individual processes (duration of 6 months).



Number of users

Approximately 30 active users: traders, designers, technologists, production managers, production records, expeditors, invoicing, accountants.



Benefits

- covering all implementation processes with a complex system
- improving the quality of the data base as a basis for more detailed planning
- tool for significantly expanding processes, especially in the production area
- refinement of production and expedition using controls
- finishing specific company requirements into the information system



„...I would appreciate our cooperation as follows. Rating 1-5, where 1 means very satisfied, 5 means not satisfied.

<i>Satisfaction with the cost of the work</i>	<i>2</i>
<i>What is the communication with the supplier</i>	<i>1</i>
<i>Quality of delivered products</i>	<i>2</i>
<i>Satisfaction with problem solving</i>	<i>1</i>
<i>Ability and willingness to solve disagreements</i>	<i>1</i>
<i>Terms of delivery and their fulfillment</i>	<i>3</i>
<i>Overall, we are satisfied with GEMCO's services ...“</i>	

Michal Burda, Technical Director

